

PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

**Telecommunications Division
Carrier Branch**

RESOLUTION T-17021

R E S O L U T I O N

Resolution T-17021. AT&T California (U-1001-C). Request To Withdraw Custom Billing Disc in Schedule Cal. P.U.C. Nos. A1. Preliminary Statement, A10. Miscellaneous Service Offerings; and 175-T Access Service, Section 18. Services for Resale.

By Advice Letter Numbers 28172 and AL 28172-A, filed on March 10, 2006 and March 17, 2006, respectively.

Summary

This Executive Director Resolution approves AT&T California's (AT&T) request in Advice Letter (AL) Numbers 28172 and 28712-A to withdraw Custom Billing Disk (CBD). On August 22, 2003, the California Public Utilities Commission, (CPUC) approved AT&T's AL No. 23981 to grandfather CBD with Resolution T-16770. At that time, the equipment supporting CBD was discontinued by the manufacturer. Currently, no customers remain with the CBD service.

Background

By AL Nos. 28172 and AL 28172-A filed on March 10, 2006 and March 17, 2006, respectively, AT&T requests authority to revise Schedule Cal. P.U.C. Nos. A1. Preliminary Statement, A10. Miscellaneous Service Offerings; and 175-T Access Service, Section 18 Services for Resale, to withdraw CBD product. AL 28172-A was filed to clarify some language in the original AL filing.

CBD provides a copy of the Utility's monthly bill on a floppy diskette. Customers receive one or more billing diskettes containing billing details and charges and a bill analysis diskette. Customers may choose to discontinue receiving their paper bill or paper bill detail.

The Commission on August 22, 2003 grandfathered CBD in Resolution T-16770, because the equipment supporting CBD was discontinued by the manufacturer. New customers were given the option to either change to a comparable alternate billing media, Compact Disc Bill (CD-Bill)¹ or choose another form of billing. Grandfathering allowed current customers to continue receiving CBD service until they made changes to their account or opted for a different service. Many customers prefer the replacement service, CD-Bill, and they migrated to the new service. As a result, no customers remain with the CBD service and none could be added since the product has been grandfathered.

Notice/Protests

AT&T indicates that a copy of AL No. 28172 and AL 28172-A related tariff sheets were mailed to competing and adjacent utilities and/or other utilities, and interested parties, as requested. Notice of AL No. 28172 and AL 28172-A were published in the Commission Daily Calendar of March 10, 2006 and March 22, 2006, respectively. No protests to this Advice Letter were received.

Discussion

Resolution No. T-9597, dated March 22, 1977, authorizes the Executive Director to grant requests for withdrawal of communications utility services for which there are no customers and no requests for such service. CBD service currently meets these requirements.

This AL filing will not increase any rate or charge, nor conflict with other schedules and rules.

Commission approval is based on the specifics of the Advice Letter and does not establish a precedent for the contents of future filings or for Commission approval of similar requests.

¹ Compact Disc Bill (CD- Bill) will provide a copy of the Utility's monthly billing on a compact disc. CD Bill contains reports to allow analysis of call data and macro generators that will allow a customer to build standard reports and line descriptions that can be repeatedly run. Customers who purchase CD Bill may choose to discontinue receipt of their paper bill or paper bill detail.

Findings

1. AT&T filed AL Nos. 28172 and AL 28172-A on March 10, 2006 and March 17, 2006, respectively to withdraw CBD in Schedule Cal. P.U.C. Nos. A1. Preliminary Statement, A10. Miscellaneous Services Offerings and 175-T Access Service, Section 18. Services for Resale.
2. On August 22, 2003, the Commission approved AT&T's AL No. 23981 to grandfather CBD with Resolution T-16770 because the equipment supporting CBD was discontinued by the manufacturer. AT&T provided their new customers with a choice of changing to a comparable alternate billing media, compact disc or another form of billing.
3. There were no customers who remained with the CBD service and none have been added, since the time the product was grandfathered.
4. This AL filing will not increase any rate or charge, nor conflict with other schedules or rules.
5. AT&T's request to withdraw CBD in Schedule Cal. P.U.C. Nos. A1. Preliminary Statement, A10. Miscellaneous Offerings, and 175-T Access Service, Section 18. Services for Resale should be granted.

THEREFORE, IT IS ORDERED that:

1. AT&T California is granted authority to withdraw Custom Bill Disc in Schedules Cal. P.U.C. Nos. A1. Preliminary Statement, A10. Miscellaneous Service Offerings; and 175-T Access Service, Section 18. Services for Resale, effective April 10, 2006.
2. AL Nos. 28172 and AL 28172-A and accompanying tariff sheets shall be marked to show that Custom Bill Disc was authorized by Resolution T-17021 and its effective date.

Resolution T-17021
AT&T AL 28172 and AL 28172-A
TD/RAW

This Resolution is effective today.

I hereby certify that this Resolution was adopted by Executive Action Resolution on April 6, 2006.

STEVE LARSON
Executive Director